

**MARYLAND MOTOR TRUCK ASSOCIATION
MARYLAND MOVERS COUNCIL
REGISTERED MOVER PROGRAM**

CODE OF ETHICS

FIRST To foster and maintain a spirit of goodwill toward the public whom we serve, believing that courtesy is the first essential requisite, to be at all times honest and fair in our relations with customers, and to promote as well as expect fair service for fair and reasonable compensation.

SECOND To adhere strictly to a policy of truth in advertising, and never to mislead with dishonest intent by inference or otherwise in public or private statements.

THIRD To foster and promote to the general public that members of the industry are persons of honor and integrity dedicated to the ideal of mutual improvement and preservation of the high standards of the Registered Mover Program.

FOURTH To continually strive to maintain and improve upon employer/employee relations, to protect and nurture the relationship with our employees, taking into consideration their health, welfare and well being as affected by working conditions, and to fairly and competitively compensate our employees for their best efforts as members of the moving industry.

FIFTH To have the highest standards of training and developing the most qualified staff and employees to serve our customers.

SIXTH To dedicate and commit our time and energy to the conduct of our business based upon the highest principles of business ethics, believing that in no other way will a full measure of success be permanently assured.

SEVENTH To devote our time and energy to continued community involvement, acknowledging the importance of giving back to the public at large through community service.

EIGHTH To dedicate all energy and interest to the continued highest standards of safety in working conditions, equipment and employee labor.